



GENERAL ACCREDITATION REQUIREMENTS

DAC-REQ-01

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FOREWORD

Dubai Accreditation Department (DAC) shall specify procedures by which application for accreditation should be made, conditions for granting, maintenance and renewal of accreditation, and conditions under which accreditation may be suspended, or withdrawn.

DAC shall specify the methods and procedures for assessment and monitoring of compliance with these Requirements and relevant criteria. Surveillance visits shall be conducted periodically and DAC reserves the right to carry out unscheduled visits if it deems necessary.

DAC is entitled to revise Accreditation Requirements at any time as necessary as required either by new relevant Laws and or new developments in the Accreditation of CABs.

This document should be read in conjunction with main accreditation criteria such as ISO/IEC 17020, ISO/ IEC 17021, ISO/IEC 17024, ISO/IEC 17025, ISO 15189 and ISO/IEC Guide 65, whichever are applicable and relevant specific DAC requirement documents.

1 DEFINITIONS

1.1 Accreditation

Formal third party recognition that a body fulfils specified requirements and is competent to carry out specific conformity assessment tasks.

1.2 Accreditation body

Authoritative body that performs accreditation; here it is DAC.

1.3 Accreditation body logo

Logo used by an accreditation body to identify itself.

1.4 Accreditation certificate

Formal document or a set of documents, stating that accreditation has been granted for the defined scope.

1.5 Accreditation symbol¹

A symbol issued by an accreditation body to be used by accredited CABs to indicate their accredited status.

1.6 Appeal

Request by a CAB for reconsideration of any adverse decision made by the accreditation body related to its desired accreditation status

1.7 Assessment

Process undertaken by an accreditation body to assess the competence of a CAB based on particular standard(s) and/or other normative documents and for a defined scope of accreditation.

1.8 Assessor

Person assigned to perform, alone or as part of an assessment team, an assessment of a CAB.

1.9 Complaint

Any request for action, relating to the operations of the accreditation body, or the accredited CAB.

1.10 Conformity Assessment Body (CAB)

Body that performs conformity assessment services

- According to ISO/ IEC 17011 Standard, conformity assessment services are: such as: calibration, testing, inspection, management systems certification, personnel certification and product certification.
- Whenever the word “CAB” is used in the text, it applies to both the “applicant and accredited CABs” unless otherwise specified.

¹ The word symbol is used instead of Mark since “Mark” is to be reserved to indicate conformity of a product

1.11 Extending accreditation

Process of enlarging the scope of accreditation.

1.12 Interested parties

Parties with a direct or indirect interest in accreditation.

Direct interest refers to the interest of those who undergo accreditation; indirect interest refers to the interests of those who use or rely on accredited conformity assessment services.

1.13 Reducing accreditation

Process of withdrawing an accreditation for part of the scope.

1.14 Scope of accreditation

Specific tasks for which accreditation is sought or has been granted.

1.15 Surveillance

Set of activities, except reassessment, to monitor the continued fulfillment by accredited CABs of requirements for accreditation.

1.16 Suspending accreditation

Process of temporarily making an accreditation invalid, in full or for part of the scope.

1.17 Withdrawing accreditation

Process of terminating an accreditation in full.

1.18 Witnessing

Observation of the CAB carrying out tasks within its scope of accreditation.

2 SCOPE

2.1 This document stipulates the general *accreditation* requirements for CABs to be fulfilled in order to get accreditation under the DAC accreditation programs.

2.2 *All CABs are required to comply with relevant DAC accreditation requirements including this document along with main accreditation criteria.*

2.3 DAC accreditation is principally offered to the CABS operating in UAE; however applications for accreditation from CABs operating in other countries are also acceptable. DAC follows the ILAC/ IAF Cross-Frontier accreditation policies for accreditations in other countries.

2.4 DAC offers accreditation for all types of CABs; namely, laboratories (including medical laboratories), inspection bodies and certification bodies according to the criteria defined under article 3.4 below and for various technical scopes subject to availability of resources within DAC.

3 GENERAL REQUIREMENTS

3.1 Cooperation with DAC

3.1.1 The CAB shall afford DAC and its representatives and assessors the necessary assistance and cooperation to enable them to verify and monitor compliance with these Requirements and relevant criteria of competence. This shall include:

3.1.1.1 Affording DAC and its assessor's access to relevant areas of the CAB, for witnessing of conformity assessment activities and to undertake any reasonable check to enable DAC to verify the capability and competence of the CAB;

3.1.1.2 Preparation, packaging and dispatch of test items, samples or other items needed by DAC for verification purposes;

3.1.1.3 Permitting examination by DAC of test reports, calibration certificates, certificates of conformity and other records relevant to accredited activities;

3.1.1.4 Permitting examination by DAC of the results of the CAB's internal quality system audits, and other internal quality control measures.

3.2 Safety

3.2.1 The CAB shall accept the responsibility for the safety of DAC authorized representatives and assessors in conducting activities related to accreditation, *and provide* all relevant safety or protective clothing or equipment and disclosing to them any hazards.

3.3 Quality System

3.3.1 The laboratories, Inspection bodies and certification bodies applying for accreditation, must have a system, which includes the following as minimum:

Proper Documentation System of its policies, procedures and operations starting from receiving the request/ application for an inspection, performing contract review, performing preparatory work for testing/inspection/certification, performing tests/inspections/ audit, recording results and up to the issuance of the final report/ certificate in accordance with the documentation requirements of relevant ISO/ IEC standards and any additional requirements set by DAC here within this document and other related documents. *Quality system documents including quality manual and procedures of CABs shall be in English language. Quality records includes including internal audit, management review shall also be in English language.*

3.3.2 Facilities properly equipped with the equipment and instruments appropriate for the type and range of work under accreditation as minimum.

3.3.3 Employ the suitable and qualified technical and administrative staff in the CAB.

3.4 Accreditation criteria

The criteria for assessing and granting accreditation for CABs are the latest editions of:

3.4.1 ISO/IEC 17020 "General criteria for the operation of various types of bodies performing inspection" - for Inspection Bodies.

3.4.2 ISO/IEC 17024 "General requirements for bodies operating assessment and certification/ registration of personnel" - for Personnel Certification Bodies.

3.4.3 ISO/IEC 17025 "General requirements for the competence of testing and calibration laboratories" – for laboratories.

3.4.4 ISO 15189 “Medical Laboratories - Particular requirements for quality and competence”.

3.4.5 ISO/IEC 17021 “Conformity assessment — Requirements for bodies providing audit and certification of management systems”.

3.4.6 ISO/IEC 22003 "Food safety management systems — Requirements for bodies providing audit and certification of food safety management systems”.

3.4.7 ISO/IEC Guide 65 "General requirements for bodies operating product certification systems" - for Product Certification Bodies.

In addition to other relevant Criteria of Competence published by DAC.

4 SPECIFIC REQUIREMENTS FOR TECHNICAL COMPETENCE

4.1 DAC defines specific technical requirements for competence regarding personnel, equipment, test methods, quality control and reporting for each type of CAB within their respective requirements' documents; for example *DAC-REQ-02 Accreditation Requirements of Geo-technical investigation laboratories, DAC-REQ-03 Accreditation Requirements For Environmental Field of Testing, DAC-REQ-04 Accreditation Requirements Of Construction Materials Testing Laboratories DAC-REQ-05 Accreditation Requirements Of Conditions For The Use Of DAC Accreditation Symbol, DAC-REQ-06 Accreditation Requirements of Inspection Bodies for Lifting Equipment, DAC-REQ-07 Accreditation Requirements Of Certification Bodies For Food Safety Management Systems (FSMS) etc, DAC-REQ-09 & Supplementary Requirement (No.1) Accreditation Requirements of Certification Bodies For Products and DAC-REQ-10 Accreditation Requirements For Medical Field of Testing.*

4.2 DAC defines the minimum amount of participation in proficiency testing schemes for its applicants and accredited laboratories in DAC PTPs or those conducted by competent national or regional accreditation bodies or co-operations, government, industry or commercial providers of formal PT schemes or external accredited PT Providers to be:

- One activity prior to gaining Accreditation to each major sub discipline of a laboratory’s scope of application,
- One activity relating to each major sub discipline of a laboratory’s scope of accreditation within 3 years, a plan of the 3 years cycle of PTP participation shall be available.

Appropriate PT activities include any Inter- Laboratory Comparison (ILC) or measurement audit which monitors the laboratory’s performance.

See the table below for the areas in the accreditation scope which are necessary to demonstrate the competence of a laboratory for the main field of activities by PT prior to accreditation.

Major Sub Disciplines	Areas in the accreditation scope necessary for demonstrating the competence of a laboratory
General Testing	
Physical and Mechanical Testing of Materials other than food and beverages	One activity in any Physical and Mechanical testing.
Environmental or Chemical Testing of Materials other than food and beverages	One activity in any Chemical testing.
Biological or Microbiological Testing of Materials other than food and beverages	One activity in any Biological or Microbiological testing.
Testing of Food and Beverages/ Chemical Analysis	One activity in any Chemical testing.
Testing of Food and Beverages/ Microbiological Analysis	One activity in any Microbiological testing.
Medical Testing	
Microbiological Analysis	One activity in Microbiology Analysis.
Pathology Analysis	One activity in Pathology Analysis.
Histocompatibility Analysis	One activity in Histocompatibility Analysis.
Immunohematology Analysis	One activity in Immunohematology Analysis.

Major Sub Disciplines	Areas in the accreditation scope necessary for demonstrating the competence of a laboratory
Diagnostic Immunology Analysis	One activity in Diagnostic Immunology Analysis.
Clinical Cytogenetics Analysis	One activity in Clinical Cytogenetics Analysis.
Chemical Analysis	One activity in Chemistry Analysis.
Hematology Analysis	One activity in Hematology Analysis.
Radiobioassay Analysis	One activity in Radiobioassay Analysis.
Calibration	One activity in any of the particular calibration fields such as: <ul style="list-style-type: none"> • Force • Mass • Length • Pressure • Temperature • Electrical Measurements

4.3 DAC shall treat all proprietary information as confidential and shall not be disclosed to any third party without prior written consent by the CAB.

4.4 All the Certification Bodies who apply for DAC Accreditation shall fulfill the specific mandatory criteria defined in relevant IAF MD documents; they should also consider the guidance defined in the relevant IAF GD documents such as:

- IAF Guidance on the application of ISO/ IEC Guide 62: 1996 "General requirements for bodies operating assessment and certification/ registration of quality systems, **IAF GD 2**",
- IAF Guidance on the application of ISO/ IEC Guide 65: 1996 " General requirements for bodies operating product certification systems, **IAF GD 5**",
- IAF Guidance on the application of ISO/ IEC Guide 66: 1999 "General requirements for bodies operating assessment and certification/ registration of environmental management systems (EMS), **IAF GD 6**, and
- IAF Guidance on the application of ISO/ IEC 17024: 2003 "Conformity assessment- general requirements for bodies operating certification of persons, **IAF GD 24**.

4.5 *The CB is required to have at least one permanently employed qualified auditor for the certification scheme applied for accreditation.*

4.6 *Before accreditation assessment visit the CB shall have completed the followings:*

- i) Granted at least two certifications for the scheme applied for accreditation.*
- ii) Conducted at least one internal audit and one management review.*
- iii) Conducted at least one meeting of safeguarding impartiality committee.*

4.7 At least one certification audit of each of the following group shall be witnessed for the corresponding scope during accreditation assessment of certification bodies for QMS (ISO 9001) / EMS (ISO 14001) / OHSAS 18001 certification:

S. No	Scope Groups based on <i>IAF/EA</i> codes
1	1 Agriculture, fishing 2 Mining and quarrying
2	3 Food Products, beverages and Tobacco
3	4 Textiles and Textile products 5 Leather and Leather products 6 Wood and wood products 7 Pulp, paper and paper products
4	8 Publishing companies 9 printing companies
5	10 Manufacture of coke and refined petroleum product 12 Chemicals, chemical products and fibers 13 Pharmaceuticals 14 Rubber and plastic products 15 Non-metallic mineral products 16 Concrete, cement, lime, Plaster etc
6	11 Nuclear fuel
7	17 Basic metals and fabricated metal products 18 Machinery and equipment 19 Electrical and optical equipment
8	20 Shipbuilding 21 Aerospace 22 Other transport equipment
9	25 Electricity Supply 26 Gas supply 27 Water supply 31 Transport, Storage and communication
10	28 Construction

S. No	Scope Groups based on <i>IAF/EA</i> codes
11	29 Wholesale and retail trade; 32 Financial Intermediation, real estate, renting 34 Engineering services
12	33 Information technology
13	23 Manufacturing not else where classified 24 Recycling
14	30 Hotels and restaurants 35 Other services 36 Public administration 37 Education 38 Health & social work 39 Other social services

- 4.8 If any certification audit is combined for above mentioned *any two certifications* (ISO 9001, ISO 14001, OHSAS 18001) then the witness of this one *combined* certification audit would be considered adequate by DAC for accreditation of the subject two types of certifications.
- 4.9 Number of witness audits can be reduced on the basis of *prior accreditations by DAC or other accreditation body (ies)*, review of CB's quality system, and evaluation of CB's auditors' approval system.
- 4.10 Minimum two witness audits are required to grant accreditation.
- 4.11 Witness details for ISO 22000 or HACCP certification audits are given in DAC-REQ-07.

5 GRANTING OF ACCREDITATION

- 5.1 After DAC has gathered sufficient evidence for compliance with Accreditation Requirements, to the relevant Competence criteria and upon the payment of relevant fees, accreditation shall be granted to the CAB.
- 5.2 Subject to this Accreditation Requirements, the accreditation continues until the expiry date mentioned in the Accreditation Certificate.
- 5.3 To maintain Accreditation, CAB must ensure continuous compliance with the Accreditation Requirements. Regular surveillance visits shall be conducted to ensure that CAB comply with these Accreditation Requirements.
- 5.4 Accredited certification bodies are required to submit quarterly accumulative reports of certifications granted under DAC accreditation scheme (s) on prescribed format on defined dates.



- 5.5 Accredited certification bodies are required to submit up to date lists of authorized auditors for DAC accreditation scheme (s) on prescribed format on defined dates.

6 DUTIES RESULTING FROM THE ACCREDITATION

The accredited CAB shall:

- 6.1 *Use DAC Accreditation Symbol on test reports, calibration certificates, inspection certificates and inspection reports for accredited scope.*
- 6.2 Offer to all its clients a standard of service consistent with these Requirements and the criteria to which it is accredited by DAC
- 6.3 At all times comply with these Requirements, as well as with relevant criteria of competence prescribed by DAC;
- 6.4 Claim that it is accredited only with respect to the activities for which it has been granted accreditation;
- 6.5 Pay such officially approved fees as DAC determines to be appropriate according to DAC Fee Structure.
- 6.6 Not use its accreditation in such manner as to bring DAC into disrepute, and shall not make any statement relevant to its accreditation, which DAC may consider as misleading.
- 6.7 Make it clear in all its contracts with clients that the CAB's accreditation, or any of its reports, in no way, by themselves, constitutes or imply product approval by DAC.
- 6.8 Endeavor to ensure that valid complaints from third parties are promptly investigated and resolved in accordance with the CAB's policies and procedures for handling complaints.
- 6.9 Use its best endeavors to ensure that no part of its accreditation shall be used by a client, or be authorized by a client for use, for promotional or publicity purposes, in a way that DAC may reasonably consider misleading.
- 6.10 Assisting DAC in the investigation and resolution of any complaints made by third parties about the CAB accredited activities.
- 6.11 *To visit DAC website at least once in a week to get up dated information about new or revised "Requirement" or "Guidance" documents.*



7 THE ACCREDITATION CERTIFICATE

7.1 The Accreditation is valid for a period of three years and may be renewed subject to continuing compliance with these Requirements and payment of appropriate renewal fees.

7.2 Renewal of Accreditation

Accredited CABs intending to renew their accredited scope shall submit their application for renewal to DAC at least three months prior to the expiry date of their accreditation certificate. Failure to do so may result in discontinuity of the accreditation of the accredited CAB immediately after the expiry date of its accreditation certificate.

7.3 Use of Certificate

7.3.1 The CAB is not allowed, to alter or modify the Accreditation Certificate.

7.3.2 The CAB may use the Accreditation Certificate as an evidence of Accreditation. The CAB may copy the Accreditation Certificate provided that each copy is clearly identified as a copy.

7.3.3 The Accreditation Certificate remains the property of DAC and must be returned immediately if requested by DAC.

7.4 Reference to Accreditation on Certificates or Reports Issued by the CAB

7.4.1 An accredited CAB may refer to its accreditation in certificates of conformity, calibration certificates and in test and sampling through the use of DAC Accreditation Symbol as per DAC-Req-05.

8 SURVEILLANCE

8.1 Planned Announced Surveillance Visits

The accredited CAB shall be subject to planned surveillance visits that will be carried out at least once per year for the first accreditation cycle and once every 1.5 year starting from the second accreditation cycle. Compliance with the requirements of Local Order 52 for laboratories and inspection bodies will be verified during the planned accreditation surveillance visits of these labs and inspection bodies

8.2 Planned Unannounced Surveillance Visits

Additional planned special surveillance visits may be carried out at the discretion of DAC and as the need arises without giving prior notifications to the accredited CAB. Such visits are planned and carried out as per DAC

document DAC-G2-07 “Code of Conduct of the Unannounced Surveillance Visits”.

9 SUSPENSION, WITHDRAWAL, OR REDUCTION OF SCOPE OF ACCREDITATION

9.1 Voluntary Reduction or Withdrawal of Accreditation by CAB

Accredited CAB may withdraw from a specific scope of accreditation or terminate its accreditation at any time by giving thirty (30) days prior notice to DAC.

9.2 Suspension or Reduction of Scope of Accreditation

9.2.1 An accredited CAB that is found not complying with the relevant requirements of accreditation, including non-payment of outstanding invoices, will be notified in writing by DAC, and requested to take appropriate corrective actions.

9.2.2 If the subject CAB does not initiate the corrective actions requested, or come to some agreeable arrangement for correction, and so advise DAC in writing within seven (7) days of being notified, DAC shall, by written notices, suspend its accreditation until it receives a satisfactory notice of completion of said actions. When suspension action is taken, customer, potential customers and the public will be notified by the posting of a Suspension Notice on DAC website. Provided appropriate corrective action is taken within thirty (30) days, the Director of DAC may take a decision to drop suspension action. Wherever regulators/safety authorities are involved, they will be advised of DAC suspension action. They will also be advised of any reinstatement action taken.

9.2.3 Reinstatement of suspended scope can only take place after the CAB pays all expenses resulted from any verification and/ or assessment activities made by DAC to establish convincing evidence to lift the suspension.

9.2.4 For mandatory accreditations, there may be specific and differing suspension and withdrawal criteria and timeframes depending on the seriousness of the findings. For such cases immediate suspension may be required. Where these are relevant, the suspension criteria contained in the requirement document relevant to the specific accreditation program will take precedence over this document. Where the relevant requirement document is silent, this document shall apply.

9.2.5 *Non payment of accreditation fee within the time mentioned on invoice results immediate suspension unless a grace period is requested by the CAB and agreed by the DAC.*



- 9.2.6 If immediate suspension of a CAB for failing to conform to accreditation requirements and procedures appears to DAC to be warranted, the CAB will be advised in writing that a recommendation will be forwarded to the Director of DAC taking into account the recommendation of the related Head of Section, to decide whether or not to suspend the CAB.
- 9.2.7 The CAB has the right to appeal its case in writing to DAC within thirty (30) days of receiving the suspension notice from DAC.
- 9.2.8 If an appeal is not made or corrective action satisfactory to DAC is not taken within the thirty (30) day period, the DAC Director will withdraw the accreditation. DAC shall so advise the CAB and other parties affected, including Regulatory/Safety Authorities as applicable, in writing.
- 9.2.9 When the CAB has been suspended/withdrawn, the CAB and any affiliated parties shall act in accordance with relevant and applicable Articles in this document. The CAB shall immediately cease making reference to its DAC-accredited status in any promotional materials, or letterhead, in test reports or calibration certificates (for laboratories) or in any other documents or media related to any suspended or withdrawn activities. It shall also cease displaying its Certificate of Accreditation on its premises.

9.3 Actions to be taken once Accreditation is Suspended or Reduced or Withdrawn

- 9.3.1 All instances of withdrawal or voluntary termination of accreditation will be publicized by DAC, including but not limited to notices being placed on DAC website. The affected regulatory/safety authorities will be advised by the most expedient way possible of DAC suspension action. They will also be advised immediately of reinstatement action taken,
- 9.3.2 The CAB must pay to DAC all amounts due but unpaid,
- 9.3.3 The CAB must withdraw from the public display and return to DAC the copy of Accreditation Certificate,
- 9.3.4 The CAB must stop all advertising promotions or publications of the fact of Accreditation,
- 9.3.5 The CAB must take any steps reasonably required by DAC to notify staff, customers, and suppliers of the reduction or withdrawal of accreditation,
- 9.3.6 The CAB must take any steps to remove any signage in the CAB's premises with reference to Accreditation,
- 9.3.7 The CAB must immediately take all other necessary steps to ensure that interested parties are not misled to believe that the accreditation has not cancelled or suspended,

- 9.3.8 Ending an accreditation, either by voluntary withdrawal or through the suspension and withdrawal process, will not preclude a CAB from applying for accreditation at a future date. Such a re-application will be evaluated under the same requirements and procedures applicable to every other applicant at the time of application. Re-applications will not be accepted by DAC until two months have passed since the withdrawal took place.
- 9.3.9 If an appeal is made or a hearing is requested within the thirty day period, the Appeal Committee will be established by DAC Director to review the appeal and make a recommendation to DAC management. If no hearing is requested, the Appeal Committee will review the appeal based on the evidence available. If a hearing is requested, it shall be scheduled as soon as practicable.
- 9.3.10 The decision of DAC Director on whether or not the accreditation shall be withdrawn based on the evidence provided for the appeal review or during the hearing, or both, will be final. The terms of the suspension remain in effect until the Appeal Committee reaches a decision on the appeal.

9.4 Rights of Appeals by CAB

- 9.4.1 The CAB has the right to appeal for any of the following decisions made by DAC:
- Refusal to accept an application,
 - Refusal to proceed with an assessment,
 - Corrective action requests,
 - Changes in accreditation scope,
 - Decisions to deny, suspend or withdraw accreditation and
 - Any other action that impedes the attainment of accreditation desired by the CAB
- 9.4.2 DAC procedure on “Handling Appeals by the CABs” which contains details for such appeals or hearings is available on DAC website at www.dac.gov.ae .
- 9.4.3 The accredited CAB acknowledges and agrees that DAC or any of DAC’s employees, contracted assessors and experts shall not be liable to an accredited CAB for any claims, damages, expenses, demands, losses, including lost revenue or profits, or any special, consequential or indirect damages whatsoever, arising from or incidental to the suspension or withdrawal of accreditation by DAC, including, without limitation, in the event where, following an appeal or hearing instituted by a CAB, the accredited status of that CAB is reinstated by DAC.

10 NOTIFICATION OF CHANGE

- 10.1 The CAB shall inform DAC immediately without delay of any significant changes, relevant to its accreditation bearing on the CAB's compliance with these requirements and the relevant scheme specific criteria, requirement and guidance documents or otherwise affecting the CAB's capability or scope of activity.
- 10.2 Such significant changes relate to but not limited to any of the following:
- a. Legal, commercial, ownership or organizational status;
 - b. Organization, top management and key personnel;
 - c. Main policies;
 - d. Resources and premises;
 - e. Scope of accreditation;
 - f. Other such matters that may affect the CAB's ability to fulfill requirements for accreditation.
- 10.3 A Certificate of Accreditation may be relinquished by a CAB upon giving one month's notice in writing to that effect to DAC.

11 INDEMNITY

The CAB must indemnify DAC from and against all expenses, losses, damages and costs that DAC may sustain or incur as a result directly or indirectly of any loss or damage to any property or injury or death of any person caused by negligent act or omission or willful misconduct by the CAB in connection with accreditation activities

12 ACCREDITATION FEES

The accreditation fees shall be charged in accordance with DAC-G2-03 "Accreditation Fee Structure".

13. REFERENCES

- 13.1 Local Order 52/ 1990, on conditions required for licensing laboratories operating in the emirate of Dubai
- 13.2 ISO/ IEC 17011:2004 Conformity assessment / General requirements for Accreditation bodies accrediting conformity assessment bodies
- 13.3 ISO/IEC 17025 "General requirements for the competence of testing and calibration laboratories" – for laboratories.
- 13.4 ISO 15189: 2003 "Medical Laboratories - Particular requirements for quality and competence"
- 13.5 ISO/IEC Guide 65 "General requirements for bodies operating product certification systems" - for Product Certification Bodies.
- 13.6 ISO/ IEC 17020 "General criteria for the operation of various types of Inspection bodies",
- 13.7 ISO/IEC 17024 "General requirements for bodies operating assessment and certification/ registration of personnel" - for Personnel Certification Bodies.
- 13.8 ISO/ IEC 17021 "Conformity Assessment Requirements for Bodies Providing Audit and Certification of Management Systems and Environmental Systems".
- 13.9 IAF Guidance on the application of ISO/ IEC Guide 62: 1996 "General requirements for bodies operating assessment and certification/ registration of quality systems, IAF GD 2",
- 13.10 IAF Guidance on the application of ISO/ IEC Guide 65: 1996 "General requirements for bodies operating product certification systems, IAF GD 5",
- 13.11 IAF Guidance on the application of ISO/ IEC Guide 66: 1999 "General requirements for bodies operating assessment and certification/ registration of environmental management systems (EMS), IAF GD 6",
- 13.12 IAF Guidance on the application of ISO/ IEC 17024: 2003 "Conformity assessment- general requirements for bodies operating certification of persons, IAF GD 24".